Ep #189: Hyatt Changes & Devaluation: How Are Things Looking?

Full Episode Transcript

With Your Hosts

Alex Payne, Jess Field, and Pam Lorg

[Points Talk®](#)

Ep #189: Hyatt Changes & Devaluation: How Are Things Looking?

Alex: It's been about a month and a half since Hyatt made their dreaded award chart changes. So how are things looking? Keep listening to hear what we think.

Welcome to *Points Talk®*. We are three moms who've discovered how to leverage credit card welcome offers to get hundreds of thousands of dollars of travel expenses for nearly free. We've used credit card points and miles to take vacations to places like Hawaii, Paris, Greece, Maldives, Japan, and so much more. And the best part? We each still have 800 plus credit scores. Imagine being able to take the vacation of your dreams for nearly free. It's totally possible, and we're here to show you how.

Alex: Hey, I'm Alex.

Pam: And I'm Pam, Alex's mom.

Jess: And I'm Jess. Let's talk points. The great Hyatt devaluation of 2026 happened back on May 20th. So we thought we'd talk all about our thoughts so far, what we think might be coming in the future. First, I'm going to refresh what happened in case you've been living under a rock and you don't know about the Hyatt devaluation.

So basically, there are still eight categories. As you know, Hyatt is broken down by category. There are still eight categories. There is still an award chart. They've expanded the award chart, and in reality, it's like dynamic pricing by another name. We are excited that there's still an award chart, but each category has the redemption levels I'm going to talk about have, there's a big window of points.

And so there is a cap. It's not true dynamic pricing because there is a cap, but the cap is very high. And so in some ways it feels like dynamic pricing.

Alex: And the thing that's interesting is there used to be a day when there was just one price you paid. No matter when you went and stayed at a Hyatt hotel, you knew this is what price you paid. And then they went to three levels. And now there are five levels. So it's it is a…

Jess: The OGs, the OGs will remember back when there was only one. There was only one redemption level.

Alex: The good old days.

Jess: The good old days. So yes, there are now five new redemption levels. They are lowest, low, moderate, upper, and top. Yes, I still have to read those from a script. I do not have them memorized. There's too much to keep in my brain when it comes to these changes. And those replaced, so they used to be off-peak, standard, and peak. Now those have been replaced by the five I just mentioned.

So category one Hyatt properties now, they go, they range from 3,000 to 9,000 points a night. You might think, that's not too bad. That's that's doable. The more aspirational higher category properties, the higher you go, the wider that range gets. And so, category eight, which is the highest category, the range spans from 35,000 points per night to 75,000 points per night. Previously, the highest category eight would be 45,000 points a night. Now it goes all the way up to potentially 75,000 points per night. Now you can see why we think it's dynamic-ish pricing by another name.

I will say that for free night certificates, like a category one to four free night certificates or category one to seven, those are still valid even if the night you're looking at is in the top range. Suite upgrade awards are still valid as long as a standard suite is available. Category one to four free night certificates actually became more valuable because category four spans all the way up to 25,000 points a night at the top level. And so you could potentially get 25,000 points in value if you use that certificate at a category four for a top night.

We are preaching to the choir, I know, but we have said for so long that we think they need to bump this up to a category one to five because they keep making these changes, changing categories of properties, and it's just like the list of properties even eligible for category one to four certificates shrinks every single year. And so, yeah, a big frustration on our end is that they keep making these changes, but not making changes with the free night certificates.

Alex: Yeah, because it's like, oh, yeah, it got more valuable because I can use it at a place I'd pay 25,000 points a night. But I don't think any category four hotel should be 24,000 points a night, with the hotels that are left as category fours. You know what I mean? Like it's… yeah.

Jess: It used to be that there were so many hidden gems in there and now every year we're like, oh, that's not a category four. We're going to get to that in a minute, but we're like, that's not a category four anymore. That's not a category four anymore. So it's just frustrating.

Jess: The all-inclusive resorts and Miraval, those changed as well. The for all-inclusive, as an example, category A, which is the lowest level, now spans from 12,000 to 25,000 points per night. Category F all-inclusive spans from 45,000 to 85,000 points a night. That is a tough pill to swallow. Alex, is Impression Moxché category F? I think it is, right? I think it's the highest.

Alex: Yeah, it is. Yeah. I mean, I've been there. Amazing. Would not pay 85,000 points a night to stay there. Like that's, well, because here's the problem too. They increase because you're when you compare it to a Marriott or a Hilton, even some IHG, you're like, "Oh, that's right in line with it." The difference is, Hilton and Marriott have like 100,000-plus welcome offers, 100,000 points-plus. Hyatt still is like what? 60,000 points, and you have to spend like $15,000 to get that high, to get the second tier. And so that's where I think the frustration lies as well, is like if you're going to bump it up, at least bump up your welcome offers to match that a little bit better.

Jess: Yeah, like if you're if you can open a card and not even earn one free night at the highest property, that's a problem.

Pam: I agree with that.

Jess: And then Miraval, we all love Miraval, those went up as well. A single room, double occupancy, now ranges from 60,000 to 95,000 points a night. Again, love Miraval, would not spend $95,000, I wouldn't spend $95,000 either, but I would not spend 95,000 points per night to stay there.

Ep #189: Hyatt Changes & Devaluation: How Are Things Looking?

As we discussed, every year Hyatt moves category, their properties between categories. Some move up, some move down. This year, they went a little lighter on us. I feel like because with the award chart changes, I mean, they could have done us a solid and just not changed any categories this year. That would have been great.

Alex: Or given us some of those category four back. That would have been nice.

Jess: But they only changed 136 properties. So 112 properties moved up in category, 24 properties moved down in category. I always think some of the most annoying changes are when they do change from a four to a five, because that moves a lot of contention for being able to use those free night certificates.

So one of the bigger blows was the Hyatt Regency Grand Cypress went from a four to a five. That's a popular stay for our audience near Disney World. And so that one was a huge bummer. The Schloss Roxburghe actually went from a category four to a five without any notice. It wasn't even on the list of category changes. It just changed. That is another favorite of our audience if you want to stay at a castle in Scotland for zero dollars. So that was a bit of a bummer. They do have Roxburghe Cottages that are still a category four. I have not stayed in those. I think those are a newer addition to the property, but there are still some options there for, you know, using the category one to four certificate.

Other annoying changes are also always the category seven to eight shifts. There were quite a few of those this year. The more ridiculous ones, for lack of a better word, I think are the Park Hyatt London went from a category seven to an eight. I have stayed there. I love it. The location is not great. And so I think for that to be a category eight is pretty wild. The Andaz 5th Avenue went from a category seven to a category eight. So the Andaz 5th Avenue is now the same category as the Park Hyatt, which makes absolutely zero sense.

Pam: No sense. Not, I've stayed at both, no comparison.

Jess: And the Hotel de Louvre also went from a category seven to an eight. I will give it to them, it's a great hotel in a great location. Is it Park Hyatt Paris level?

No. And so they just went kind of wild, bumping these categories up from a seven to an eight. I mean, it's big city, you know.

Alex: Yeah. And then it's just frustrating because when you do have the category one through seven certificate, you're like, okay, well, now there's fewer places where I can use that one, too. Like you've already got me on the category one through four, and now you're taking properties away from the category one through seven. I really think they should just make it a high at free night award that you can use up to a category eight. I'm fine if they're like, hey, we're not including all-inclusives, we're not including Miraval, but any standard hotel up to category eight. Like just you could give us that.

Jess: It's frustrating for sure, and they do it. I just love when their press release, they're like, "We've made changes to benefit our most loyal customers." And I'm like, no. Just…

Alex: Or to add more, to add more flexibility. It's like the same thing. It's the same thing airlines say every time they add the basic economy, or United recently made those changes, and it's like, “we're just making things more flexible for you, the consumer.” We're like, we didn't want this. No, thanks.

Jess: I will say, we are not all abandoning Hyatt.

Alex: No.

Jess: That was the take of some people when these changes were announced, like, Hyatt's dead to me. We are not that, okay? Like, they've made some terrible changes, but it's not like Hilton and Marriott are any better. You know? I mean, Hilton's free night certificates are better than any other hotel chains, but just day-to-day, random property stays, they're not any better. And so we are still Hyatt loyalists, but we are frustrated with a lot of the changes that they've made.

Alex: And I think too, it's more like, okay, looking to diversify a little bit more. Like, okay, I have my Hilton cards. I'm going to spend my $15,000 in the year on my Surpass card so I can get that free night at a Hilton hotel. You know, and just that's kind of I think where we're at, where it's like we are not abandoning Hyatt, but are we also going to spread the love maybe a little bit more? Probably.

Pam: I think for me, it's like, I'm going to really use all my Fine Hotels + Resorts® credits every year. I'm going to use my Edit credits. So there's things I'm looking at other options. I'm not just like, oh, I've got to stay in the Hyatt hotel, and I'm not looking at anything else. So I think, yeah, I think what you said is like, yeah, we're diversifying our eyes are opened. We're open to other ideas.

Jess: Hey, I opened two Marriott cards this year, okay? Like, when I'm opening two Marriott cards, you know things are, things are changing.

Pam: That's crazy.

Alex: Tides are turning.

Jess: So I'm still a Hyatt, I'm still a Hyatt girlie. I'm still going to go for Globalist status because I've been spoiled, at least for now.

Alex: Yeah.

Jess: But I'm diversifying my points for sure.

Alex: Yeah, and I think that's an interesting thing to discuss for a minute, is how this impacts our Globalist status because that's something that I have thought about myself, is how much effort am I going to put into earning Globalist status? Am I going to be staying at as many Hyatt hotels? Am I going do I have, I mean, I got a healthy stack of points right now, but am I going to, in the future, have the points to continue to stay at Hyatt hotels like I do currently?

And so my kind of plan for Globalist, and this isn't on the outline, but I'd like to hear what you guys are thinking, but I am on track, like I have a path forward for this year to earn it, but I'm kind of thinking for next year, I'm going to see how the year plays out and how often I'm staying at Hyatts, and then kind of make that decision as the year goes on.

I'm not automatically like, I'm getting Hyatt Globalist status next year. I'm hoping one of you does, so that if I need a Guest of Honor award, someone can help me out, but, but I'm I'm not saying I'm not going for it, but I'm just thinking like, hey, maybe I'll because for me every year it's like I'm getting Hyatt Globalist status. I'm going for it, I'm making a plan. And I think for 2027, like I will have it for 2027 because I'm earning it right now.

Jess: Yeah.

Alex: But after that, I might see how 2027 is going and then make the decision from there. Am I going to keep this or am I going to branch out a little bit more? Because I do have points with other hotels, and it's like, sometimes I stay at Hyatt to earn the Elite Nights when I could stay somewhere else.

Pam: Right. See, I still plan to have to go for next year. The year after that is where I'm wondering what I'm going to do. But I think for next year, it might not…

Alex: You mean for 2028?

Pam: Nine.

Pam: Yes. Yes. I'm still planning on for 2028.

Alex: You're going to get it for 2028?

Pam: Yes, I'm yeah, I'm already on track for this year, but I'm planning to work for it for the next year. It may be with a lot more spend than head in a bed nights, you know? So I'm going to try that way and then that at that point, that's when I'm going to say, is this really worth it still for me?

Alex: Yeah, that's a good strategy.

Pam: You know what I can't give up more than anything?

Alex: Your suite upgrade awards?

Pam: You got it. I love those suite upgrade awards.

Alex: I know you love your suite upgrade awards.

Jess: Well, you can earn those as milestone rewards without necessarily hitting Globalist.

Pam: Not as many as I want to stay in, though. So, but what I can see is after that, after a couple years that I'm just going to not have as many Hyatt points. And so I can see the writing on the wall that could happen that then it wouldn't be worth it. It would be just going for those milestone rewards and getting, you know, a few suite upgrade awards and calling it good. So we'll see. What about you, Jess?

Jess: I don't know. I'm going to have to, I'm on track to earn it, like Alex said, through 2028... Where would I earn it through February 2028?

Pam: 2028?

Alex: Yeah.

Jess: If I earned it. So I'll earn it through February 2028. After that, I'm torn, though, because I'm probably not going to have as many Hyatt stays next year as I did this year. I basically booked, before May 20th, I booked out as far as I could for stays that I knew I wanted to take. After that, I don't know how often. And the other thing is, like if you're booking through the Edit or through Fine Hotels + Resorts, you get these benefits even if you don't have status, you know? And so that's the other thing, like, well, I could just book a Hyatt through the Edit or a Hyatt through Fine Hotels + Resorts and get the benefits even if I don't still have Globalist at that time.

Pam: But most likely not a suite upgrade. That's the thing that gets me.

Jess: Probably not a suite upgrade.

Alex: You might get a better view upgrade.

Jess: All right. So I thought we could all just chime in. So I know that May 20th, we were all, we actually did a Points Talk® Premium episode where we reacted to the changes live, and we were kind of scrolling through our existing reservations and seeing what if anything changed. So I thought we could kind of just talk about our experience is so far with stays that we had booked and whether they went up or down or stayed the same. Alex, what have you noticed?

Alex: Yeah. So you guys, you're going to be disappointed in me. I don't have very many stays booked for next year. I kind of felt like I over-planned this year, and so I'm looking to do more of the spur-of-the-moment. Like, oh, it's winter, I got to get out of here. I'm going to plan a trip. And so I do have a trip planned to Impressions Moxché, which we talked, which Jess mentioned before. That property, I paid 58,000 points a night for peak pricing before May 20th. I booked it before the changes. Now my same dates are 65,000 points a night. So not terrible, but I'm glad I booked before I did because every night when you add up those more points, that's extra points I saved. So, not the… what was it going to be up to? Not the 85,000 points. So that's better.

And then, yeah, most of my stays stayed relatively the same. There was one stay I actually didn't book it. I was going to book it, and then I went to book it, and the suite wasn't available anymore, and I have a suite upgrade award. I'm like, I'm going to save my save this for another trip. But that trip actually went down. It was a trip I was looking to book to Hyatt Hill Country, and that actually went down only like 2,000 points, but I thought that was kind of interesting. So yeah, overall, I would say nothing huge, but I also only have a few stays booked.

Pam: Yeah, and I'm kind of the same way. I'm trying to, was trying to not book quite as much as I have in the past. But what I'm thinking is I'm looking at what did go up substantially that we all booked. We need to diversify where we go to a little bit more because the one it's like, okay, I have one that for the Impressions I hurried up and booked, and yes, that did go up. And then Jess is going to talk about a couple hotels that I have booked too that did go up. And so I'm realizing that we follow FOMO a lot among the three of us. We love a hotel. We all love it and we all want to go stay at it. So we might need to diversify that.

But I'd say all in all with a lot of the hotels that I looked at, other than these three, the one that Alex talked about and the two Jess is going to talk about, most of them did not change very much. And actually, I was pretty pleasantly surprised by that. And I don't know if they're just trying to ease us into this so we're not completely upset, or if it's just not going to be as bad as we thought. But anyway, I'll let Jess tell you about the two that did increase by a decent amount, and I was really glad that I booked those ahead of time.

Jess: Part of it is when this announcement came out that, you know, they were overhauling the award chart, I ran to go book these aspirational stays because I was like, this is probably going to be the last time that I'm staying at that at these few properties. You know, so like one last hurrah at these properties that are aspirational properties, and I know are going to go up.

So those were the Park Hyatt Tokyo, the Andaz Papagayo in Costa Rica, and then I also booked the Park Hyatt New York because that's one of my favorites, and I was like, I know it's going to go up to 75,000 at some point.

So not surprisingly, all three of those increased by a lot, especially the Park Hyatt Tokyo. I think I booked it for 45,000 a night. It went up to 65,000 a night. And so, 20,000 points a night difference is, Alex is going to talk about this, but Japan got hit particularly hard with this. And then the Andaz Papagayo, Costa Rica, this will be our fourth time going there. I just love it. It's such an easy flight from Houston. And so I had to lock that in one more time. And Park Hyatt, New York, you know, that's the aspirational property that started it all. I don't even know how many times I've stayed there, a lot. So it was basically like I was like, one last hurrah at all these properties and then I'm going to diversify and try new places, try new places in later in 2027 and in 2028 and going forward.

Alex: Yeah. All right. So I'm going to talk about what this means going forward. So first of all, aspirational properties, as you can imagine, aspirational properties and travel during peak times were hit the hardest. So if you're like my mom and you are not subject to a school schedule for your children, and you can travel during off-peak times, you're not going to feel it as much. That is good news for you.

But if you're looking to travel during spring break, during the holidays, you might want to consider diversifying your hotel points like we mentioned before. Japan, like Jess said, was hit particularly hard. I think one thing that surprised us is

Hawaii wasn't as bad as we expected. I was expecting to look up and see the Grand Hyatt Kauai be 75,000 points a night, and we're really seeing it was what, like most of the dates were still around 45.

Jess: It was like 40, I think there were a couple of 55, but there weren't, I didn't see any 75 or even 65 for Grand Hyatt Kauai.

Alex: Yeah, and then like the Hyatt Regency Maui, the pricing was about the same as what it's been. I think 30,000 was about the highest we saw, which I found interesting because two years ago that was a category seven property. So it was a six, then they bumped it up to a seven for one year, and then they brought it back down to a six. And so I actually happened to be there during the holidays of the year that it was a category seven and paid 29,000 points a night to stay there at peak pricing. So to me, I found it interesting that it's just for some of their busier times, it was 30,000 points a night. So that was not a bad change in my mind at all.

Another one that was hit pretty hard was the Park Hyatt Paris. Jess mentioned the Andaz Papagayo. That one is interesting. Some dates didn't really get hit at all. And I think it's, you know, their low season. Like, if you want to go in August, you're going to be fine, and you're going to pay about similar pricing as you may have paid before. If you're looking to go at the peak season, that one did jump up a bit. So that one's a little harder. And I am so jealous of Jess and her easy flight there because that is a property that I love and I would have booked it again if it was easier for me to get to. But getting there from Salt Lake, we don't have any direct flights. It's a long travel day. And so I was like, oh, there's just more, and we've been to Costa Rica twice last in 2025. So I was like, I probably need to go see other places and not go back there. But I don't know, someday I'm probably going to have to just cough up the points and go back there because it's such an amazing property.

But like we said, the changes overall weren't as bad as we feared. I think we all thought we were going to go in and see every spring break, every like July, we were going to see the holidays all at that peak peak price, or what is it called, the top price for each property.

Jess: Top, yeah.

Alex: And that wasn't the case. So we kind of think we all are kind of assuming they're kind of easing us into this. And these were the actual words from their press briefing. It said, "While the updated framework takes effect in May, World of Hyatt will implement the changes thoughtfully with limited hotels moving a limited number of nights into the upper and top categories in 2026 and broader adoption in the years that follow."

So I think that just spells it out pretty clear that, hey, guys, we're taking it easy on you this year, but buckle up because in the coming years, everything's going to change. So I would say that if you did not book before May 20th, that is okay. For most properties, you're especially if you're not going at peak time, you're going to probably be okay. But I would definitely make 2026, 2027, book those or not 2026, but 2027, the next year, try to get some of those properties in, because I think each year, my guess is that it's just going to get a little bit worse. So, yeah.

Jess: Do you want deeper dives beyond what we cover here? Points Talk premium gives you more detail, more strategy, and more insight. Subscribe now at pointstalk.supercast.com or through the link in the show notes.

Pam: Okay, so there are a couple additional changes. This first one, Hyatt is giving elite members a head start on award bookings. So starting in June, on June 30th of 2026, right around the corner, Explorist, Globalist, Lifetime Globalist, and World of Hyatt cardholders will gain access to award availability 13 months in advance. Isn't that just about everybody? So I'm like, at first I thought, oh, this is going to be really good, you know, that you know, we can um get those award nights for those aspirational things. And then I'm looking and saying, that's just about everybody. If you hold a card, if you hold a card, if you're an Explorist, it's just, I don't know who they're leaving out. I guess nobody.

Alex: The Discoverist who don't have a card, I guess. Or people who just don't have a card.

Jess: Or just general members.

Pam: Yes, because you got to have some points to do it because it's award bookings. So it is only the few Discoverists out there that don't have a card that are left out of this. So at first glance, I thought this is great. Second glance, I'm going, I think this is a bone. You know, I'm not overly thrilled with that one.

But I do like the second one. The second change to me is huge. Later this year, and I'm saying that in quotes, we don't know exactly when, members will be able to share points digitally instead of filling out the points combining form. And I cannot wait for that. We haven't heard the exact date, but I am so tired of owing people points or them owing me points and we have to figure out, sign it this digital form, submit it.

Now, the only thing that I'm really, really crossing my fingers that they could do to make this thing better is historically it's been you can only receive or gift points every 30 days. Now that is insane. I don't know why they have that rule. So if, you know, you go on a trip and you've paid points and you um you've got three people like I go with my daughters, I got three people owing me, someone has to pay me back once every month. Now that is, you know.

Alex: It’s so annoying.

Pam: It's so annoying. So most ridiculous rules. So fingers crossed that they're going to surprise us when this goes into effect and say, "Oh, and there isn't a rule of the 30-day rule anymore."

Alex: Yeah. And I hope that there's no limit too. Like Marriott, I think it's you can it's like send, there's differences, send and receive, there's two different numbers, but one of them I think is like 100,000. And I'm like, that is no Marriott points because a hotel night costs… Yeah, that's one hotel night. So I think Hilton has got that down. They have that down where you do it, it's easy, and do they have limits? I don't feel like they have limits.

Jess: They have limits, but they're high. It's like 500,000 Hilton points a calendar year.

Ep #189: Hyatt Changes & Devaluation:
How Are Things Looking?

Alex: So everyone needs to just do that.

Pam: So Hyatt, if you're listening, please change this.

Jess: Please sponsor us. I also do think it's interesting, though, as far as like the head start on award bookings go, that cardholders gain that 13-month in advance access. It seems like more and more issuers are incentivizing people to hold their cards. We saw that with United this year. You know, they're kind of copying Delta, with like if you hold a United card, you get the discount on award travel. Now, Hyatt's like, even if you don't have these higher status tiers, if you hold the $95 Hyatt card, you get this early access. So I'm curious to see if that continues to be a trend.

Alex: Yeah, I agree with you. And I also find it interesting, how many people outside Jess and some people in our community, and the some of the Globalists are out there booking the day of the hotels become released? Like, is this popular of a thing that people are like, oh, we need to book 13 months out? I think I've done that once ever. I've done that once.

Jess: If they are doing that, they probably have Explorist or Globalist status. And so…

Alex: Yeah. So I think it's just kind of a funny thing that they decided to do because I'm like, I can see giving it to the Globalists because those are the people who are doing that. They're the people who are like, they're hardcore. The Jess's of the world are hardcore. And so it's like they want that extra month, but I think for this those people who just happen to have the Hyatt card, and they keep it for the free night every year, I don't think they probably care about getting that extra month, earlier month to book.

Jess: The other thing is the properties that I would normally be doing that at are now going to be 75,000 points a night, so I probably won't be doing it anymore.

Alex: The one time that I did it, it was like when, 'cause the nice thing is Hyatt, I will say this, Hyatt gives you a heads up when they're going to make their annual category changes. And so when I did it, it was when the Andaz

Papagayo, I think was moving from a six to a seven. And now it's an eight, so that one's just been jumping up and up. But I had booked it like each night every day as it was released because it was moving up a category, and it was like, "Oh, I got to get this done before then. Everyone's doing the same thing." So I think that's the time when being able to book a month early is really helpful is when you have those annual category changes. But I do think it's kind of funny for the general population isn't doing that. Exactly.

Pam: But I'll tell you what I wish I had done it because there is one property that has always been aspirational for me. I've always wanted to stay at and I probably now won't ever unless I'm going in a very, very odd time. And that is the Park Hyatt in Paris. I'm going to Paris this year, tried, tried, tried to book it, have it on alerts. Now, if I even can, it would be more than I probably want to pay. So I'm really sad and that is something that I should have booked, Jess' system, you know, just 12 months in, you know, in advance. I'm so sad.

Alex: Well, here's the thing. Well, here's what you could maybe do is even though it's really expensive, go with your sister, 'cause I think that's who you were planning to go before.

Pam: Uh-huh, it is.

Alex: And you can split the cost, and then it makes it more affordable if you're

Pam: I don't think she cares as much as me is the problem. She does not care about this

Jess: Just don't tell her. Just don't tell her, be like, this is how many points you owe me. We don't need to talk about why it's so high. We just,

Pam: So, where we are booked into the Hotel Madeline, which I haven't stayed in and stuff. So that's going to have to do and I'm going to have to walk over to the, you know, probably not walk, probably take a taxi over to the Park Hyatt Vendome and just walk in and imagine and pretend for a while that I'm staying there.

Ep #189: Hyatt Changes & Devaluation: How Are Things Looking?

Alex: Maybe you can knock on someone's door and say, "Hi, I always wanted to stay here, can I go sit on your… can you give me a tour of your room?"

Pam: Maybe I can at least go have breakfast and that will make me feel like I did it. So anyway.

Alex: Go ask the concierge, go ask the front desk. I've always wanted to stay here. Now it's too expensive. Can I have a key to a room? You could say that, my name's Pam, and I am, I write for Points Talk Squad. I'd love to write about your hotel.

Pam: That's going to get me big. That's going to do it for sure.

Alex: They're going to be like, who's this nut? Get out of here.

Pam: Yeah, who the heck is Points Talk Squad? Exactly.

Jess: Learn how to say it in French. You need to use Google Translate.

Pam: Oh, maybe if I used French, yeah, maybe if I…

Alex: I'm just saying, Mom, where there's a will, there's a way. Don't give up on your dream.

Pam: Oh, you know, I'm just going to have to find a very, you know, weird time to go, talk someone into going with me there. I, yeah, I'm not going to give it completely up.

Alex: Don't give it up.

Pam: But I'm a little bummed. Well, anyway, so far the Hyatt changes haven't been as bad as we were expecting. We are just crossing our fingers and our toes that they're not going to get worse as time goes on. We'll continue earning points and redeeming them for nearly free travel in the meantime.

If you enjoyed today's episode, we'd appreciate it so much if you would leave us a rating and a review. It really helps people find our podcast. We'll catch you next week.

Ep #189: Hyatt Changes & Devaluation:
How Are Things Looking?

Thanks so much for listening to *Points Talk*®. Make sure to hit the subscribe or follow button from wherever you're listening so you never miss an episode. Wanna start jet setting even faster? Follow the links in the show notes to learn about everything we discussed in today's episode. And to stay connected and follow along, follow us on Instagram @PointsTalkSquad. We can't wait to see where in the world points and miles take you.